



Believe ~ Learn ~ Grow

Zoom Information for Parents

Please read the following information to understand how we are keeping your child safe during zoom sessions and our expectations of parents/carers and children.

- Teachers have the highest level of privacy settings available applied to their Zoom accounts
- We do not record any of our Zoom sessions and the teacher (as host) resumes full control of the session, including sharing their screen
- There will always be two members of staff within the Zoom session
- Children cannot enter a Zoom session without being accepted in by the teacher from the waiting room
- The teacher has control to 'mute' all the children without them being able to unmute themselves
- The teacher can remotely remove a child/pupil from a live lesson if there is inappropriate behaviour
- Only the teacher can share their screen
- All sessions have encrypted invites, unique meeting IDs as well as secure passwords
- No file sharing is permitted
- All children are 'muted' on entry into the Zoom session with only the mic enabled for the teacher/s and teaching assistant (as from next week) until the session has been introduced, then the children will have their mic enabled too.
- Children and parents have the right to only use the microphone and not the camera during the Zoom session

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This is what we also request of children, parents/carers during live Zoom lessons to ensure its safety for all:

- Children should be suitably dressed at all times and be in ear-shot of a parent/carer
- Children should ideally be situated in an area of the house where they can concentrate with little distraction
- Parents/carers and children must ensure not to screen shot or photograph their screen for child protection reasons

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- Parents/carers should be mindful that 'background noise' including their own conversations, is picked up on the child's mic for everyone to clearly hear - inappropriate language is strictly forbidden and will result in your child being removed from the live session, causing upset to all.
- Children should follow the same behaviour expectations as are in place in school sessions.
- We also acknowledge that from time to time, due to internet peaks and interferences that some connections may be patchy; please try not to let you or your child become unduly stressed by this if it happens. In this eventuality, you may feel it best for your child to temporarily exit the Zoom session and to try again the next time.